Crime and Police in Your Area - Linear Survey Example

Overview

This survey aims to collect specific information from our local community. We need to understand how people living in different areas are affected by similar crime indicators. We also want to know how you feel about the police force that serves your borough.

Some of the questions in this survey are compulsory, but you can leave others if you feel uncomfortable answering them. The progress bar will let you know how near you are to completing the survey.

Why we are consulting

In order to ensure we are focussing our policing numbers in the right areas, we need to understand some of the areas worst affected by crime. The best way for us to understand local issues is for citizens to share their feelings and ideas about local crime and policing.

Introduction

1 What is your name?
Name

2 What is your email address?
This is optional, but if you enter your email address then you will be able to return to edit your consultation at any time until you submit it. You will also receive an acknowledgement email when you complete the consultation.
Email

3 What is your organisation?
Organisation

4 What area do you live in?
(Required)
Please select only one item
☐ Delhampton  ☐ Felchurch  ☐ Lightwell  ☐ Royston  ☐ Smithville

5 What is your age range?
Please select only one item
☐ 15-24  ☐ 25-34  ☐ 35-44  ☐ 45-54  ☐ 55-64  ☐ 65-74  ☐ 75 or older

Free text questions
6 Please give a brief answer to the question: how do you feel about your local police force?
This type of question gives you a small text box for respondents to type in.

There's no character limit on this text box, so respondents could write as much as they want. However, the small size of the box encourages the respondent to keep their answer short and to the point.

Types of question you might use this for include things like 'what is your name', 'what is your postcode', etc.

**Brief answer:**

7 Please type a lengthy answer to the question: How do you feel about crime in your area?
This type of question gives the respondent a large area to type into, again without a character limit.

As it is easier to type long responses into a box like this, it is primarily used for questions where you want the respondent to expand upon an issue or response they have given.

For example, you might ask 'Do you have any comments on this section of the policy document', 'if you answered no to the previous question, please explain your reasoning here' or the all important 'do you have any other comments you would like to make?'

Experience shows that if you don’t include that last question, respondents will just write their other comments all over the rest of the consultation.

**Please type as much as you want to:**

8 Please enter your email address:
The online survey tool has a special type of question which ensures that if you ask for an email address, you get an email address.

Try it below and see what you think.

Of course, it can't tell whether the email address is still live or being checked regularly, but it can make sure that people enter the information you're asking for, especially if you set this question as compulsory.

**Email address**

Tick-a-box type questions

9 Do you agree that crime is an issue in your area?

**More Information**

If you want to provide a range of options to choose from, but only want respondents to select one of them, then the radio button question type is the one for you.

This question also has a Fact Bank, which is something you may use when adding questions in order to provide more information to your respondents.

**Please select only one item**

☐ Yes  ☐ No  ☐ I'm not sure
10 Which of these options apply to you?
Alternatively, you might want to give people a range of options and allow them to select as many of them as they want.

The check box type question allows you to do just that.

Please select all that apply

☐ I am generally home during the day
☐ I mainly shop in my local high street
☐ I use public transport almost daily
☐ I park my car on the street
☐ I live in a block of flats or terraced house
☐ I live in a detached or semi-detached house

11 How many options do you want for discussing crime in your area?

There may be times when you want users to select one option from a long list of options.

If you included a long list of radio buttons in one question, they would start to stretch down the page and make the consultation look odd.

In this situation, put all the options into a drop down list question, which keeps the question looking tidy whilst providing the depth of detail you need.

Choose your option:

Please select only one item

☐ 1 option  ☐ 2 options  ☐ 3 options  ☐ 4 options  ☐ 5 options  ☐ 6 options  ☐ 7 options  ☐ 8 options  ☐ 9 options  ☐ 10 options  ☐ 11 options  ☐ 12 options  ☐ 13 options  ☐ 14 options

12 Do you want to opt in, or opt out of future police communications?

If you're following best practice and data protection law, then you need to make sure you ask people for permission if you want to use their data for purposes other than the consultation itself.

The best way to do this is to give them the option to opt in, or alternatively opt out.

The single checkbox question type gives you just one check box on its own, that people can tick or leave blank to indicate their preference.

☐ Please opt me in for police communications

Matrix type questions

13 How strongly do you agree with the following statements?

Using this sort of matrix question, you can ask respondents to select one answer against a range of related topics, all within one question.

<table>
<thead>
<tr>
<th>I feel safe in my home</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neither agree nor disagree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Please select only one item</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>I feel safe in the high street</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neither agree nor disagree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Please select only one item</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>I feel safe in my neighbourhood</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neither agree nor disagree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Please select only one item</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>I feel safe in my local park</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neither agree nor disagree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Please select only one item</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>
14 At what time of day do you feel safe in the following places?
Using this sort of question, you can provide respondents with a matrix of checkbox response options, so they can tick as few or as many as they like.

<table>
<thead>
<tr>
<th>In my home</th>
<th>In my street</th>
<th>In the high street</th>
<th>In my local park</th>
<th>In my car</th>
</tr>
</thead>
<tbody>
<tr>
<td>In the morning</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>In the afternoon</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>In the evening</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Overnight</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

15 Please choose one item from a large number of options to describe the following times of day:
If you have a large number of options for response to a statement from which you want respondents to pick just one, then using a matrix of dropdowns is your best option for keeping your consultation looking usable and undaunting.

In the morning:

Please select only one item

☐ People play loud music  ☐ I notice a police presence  ☐ Groups of young people roam the neighbourhood
☐ People shout in the street  ☐ My neighbourhood is quiet  ☐ I witness car crime  ☐ Vandals damage the neighbourhood
☐ I feel safe in my garden  ☐ I see drugs activity outside  ☐ There are incidents of domestic violence

In the afternoon:

Please select only one item

☐ People play loud music  ☐ I notice a police presence  ☐ Groups of young people roam the neighbourhood
☐ People shout in the street  ☐ My neighbourhood is quiet  ☐ I witness car crime  ☐ Vandals damage the neighbourhood
☐ I feel safe in my garden  ☐ I see drugs activity outside  ☐ There are incidents of domestic violence

In the evening:

Please select only one item

☐ People play loud music  ☐ I notice a police presence  ☐ Groups of young people roam the neighbourhood
☐ People shout in the street  ☐ My neighbourhood is quiet  ☐ I witness car crime  ☐ Vandals damage the neighbourhood
☐ I feel safe in my garden  ☐ I see drugs activity outside  ☐ There are incidents of domestic violence

Overnight:

Please select only one item

☐ People play loud music  ☐ I notice a police presence  ☐ Groups of young people roam the neighbourhood
☐ People shout in the street  ☐ My neighbourhood is quiet  ☐ I witness car crime  ☐ Vandals damage the neighbourhood
☐ I feel safe in my garden  ☐ I see drugs activity outside  ☐ There are incidents of domestic violence

Other question types and combinations
16 Would you like to upload a document or image as part of your response to this consultation?

No matter how well written your consultation is, some respondents will still want to send you their thoughts in their own format. Often this takes the form of letters or longer documents, but some respondents submit images too, as a picture paints a thousand words.

Using the file upload question type, you can allow people to do this in the same place as other responses, and store them in the same place too.

We’ve found that this can lead to a significant drop in postal letters, faxes and emails that respondents send in whilst the consultation is live, making consultation management much easier.

Of course, this means you can also scan or data entry letters and written responses that come into your consultation as well, the upload them yourself to store and analyse them all in one place.

**Please attach a copy of any documents you wish to include to this printout.**

Click ‘choose file’ below and browse for the file you wish to upload on your computer.

File upload

17

This question has two parts. Please tick the relevant answer and then type in text to support your response.

Questions nearly always have more than one possible answer, but sometimes there needs to be more than one way to answer a question too.

Using the online survey tool, you can add as many different answer components to a question as you want.

For example, this question has three different ways to respond to it, a tick box, a text box for further expansion of their chosen answer, and then a document upload option in case they want to attach a letter or other file with their response.

**Please select only one item**

☐ I think that police should do more in my neighbourhood  ☐ I think that police should do less in my neighbourhood  
☐ I think police presence in my neighbourhood is just right

I feel this way because: